

ORDER DETAILS

Order ID.....

Original order number can be found on your original purchase email or by login into your account online.

Returns received without the original purchase order number and returns form will be dismissed and void with no further action.

Date Ordered:

Date Received:

CUSTOMER DETAILS

Name:

Address:

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Phone:

Email:

Please select a reason code for your return and indicate in the box below:

- A - I have changed my mind**
- B - Ordered incorrect parts for my vehicle**
- C - Received the incorrect item(s)**
- D - Item(s) faulty / damaged**

Return information

Part Number	Product	Quantity	Reason Code

Please be aware that items ordered by mistake or not correct may be subject to a 15% re-stocking fee.

Any products returned for a refund must be correctly packaged to prevent any damage. It is the customer's responsibility if items arrive damaged or in an unsellable manor. We recommend that you use a recorded / signed-for courier service.

The majority of our items come with a fitting kit , failing to return these will incur an additional charge.

Return shipping costs are non-refundable unless previously agreed.

Once we receive your parcel, we will inspect and process your return as soon as possible.

You will receive an email update from a member of staff when your return process is complete. Refunds can take a further 3-5 working days to appear in your bank account. Incomplete returns forms (Missing information / CRN) will be dismissed by our goods-in department and no further action taken. Please ensure all relevant information is provided.

I have read and agree to the above information & details described/listed on our terms & conditions policy.

Signed: